



D-Tech International launches i16 software

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D-Tech launches new and improved i16 software for self-service kiosks.

At D-Tech we are constantly developing our software using our own in-house software development team that give us the flexibility to react to our customer's needs and demands. With over 30 years' experience in developing software, D-Tech has the ability to deliver high performance software applications within the library sector. Our new i16™ Software is no exception.

The i16™ Software has been designed around what the library requires from an RFID solution with the most important aspect being that it is reliable and easy to use. It is has been a winning result of both valuable customer design input and 30 years of experience D-Tech has within the library market. Could this be that the most reliable and user friendly RFID application that has been born?

The new i16™ has been completely refreshed making it a cleaner and brighter application. The software incorporates an error explanation screen allowing it to easily instruct any user if an error has occurred during a transaction so it can be quickly resolved. Help buttons are also situated on every screen to ensure that all steps can be easily explained with clear comprehensive instructions to ensure that each user's experience is quick, clear and concise.

D-Tech's i16™ also fully supports all Unicode languages that are displayed on the main screen and can be easily selected by the user. Once the language has been chosen it will automatically filter on to each screen and print information to promote easy use for all nationalities. This ensures that each kiosk is not restricted in any way.

The 21st Century has brought further change with social media applications becoming everyday life. Your library's Twitter page can be easily integrated into the i16™ software to ensure that everyone using the kiosk can be up to date with all of the library's latest tweets and relevant news. The new



software offers a free text library message board display to ensure that patrons are aware of any important updates or announcements that may affect their visiting experience.

The i16™ self-service software application allows your kiosk to perform an array of tasks and will add value to your library. This diverse application boasts the following features and functionality:-

- Check-in
- Check-out
- Renew
- Reservation – Cancel
- Account information
- Full payment functions
- Customisable GUI
- Library Twitter feed display
- Library message board display
- Themed display
- Language options
- Weather display
- Time display
- Help screen on each display
- E-mail receipts and paper receipts
- Internal survey
- External application – PC booking and E-book loans
- Clean and easy to use

D-Tech's new and improved i16™ software now makes your borrowing experience more fluid and efficient. It promotes quick and easy use for patrons with easy to follow instructions but also allows libraries to now make their self-service kiosks more personalised to completely integrate with the library environment. For more information please contact us on 01394 420077 or at info@d-techinternational.com.

Please visit us at the ARLG Conference 2016 from Monday 27th June to Wednesday 29th June at Ashton University and also at the Cilip Conference 2016 in Brighton at The Dome between the 12th and 13th July and experience the new i16 software up and running on our latest self-service kiosk the serveIT Jet™.

See us at
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