PRESS RELEASE >>>> MATTESON PUBLC LIBRARY COMPLETES MAJOR RENOVATION

The Matteson Connection

Vol. 29 No.2   Matteson Public Library Newsletter   Fall 2015

What's New @ Your Library

The Matteson Public Library has several new services and products available for its patrons starting in September.

- Paper Recycling Bin
- Self-Check Out Kiosks
- Automated Book Return
- VHS to DVD Conversion Service - $10.00 fee
- Boopsie Library App - Catalog and web access
- BookMyne Library App - For Catalog Access
  - Download both apps at Google Play or the iTunes store
- Lynda.com - A professional development and technology skills videos database
- Freegal - Allows you to download or stream music at home
- Brainfuse - A one-on-one online tutoring service for homework help.
- Passport Registration - Information on pg 7
- Authors On Demand - Information on pg 3

Adult Classes	Youth Classes	Classes For All	In Other News	On Back
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The Matteson Public Library in Matteson, Illinois, completed a major expansion this Fall; and we were proud to be a part of it. Kathy Berggren, the Library Director, stated that some of the new features of the renovated library are:

"When checking out Matteson library items, patrons have the choice of using one of the new self-check kiosks or asking a staff member to check the items out for them.

We now have:
• an automated book return that dispenses receipts
• the ability to convert your personal VHS tapes to DVDs
• two types of phone apps – BookMyne for catalog access or Boopsie for catalog and web access
• Lynda.com – a database of professional development and technology skills videos
• Freegal – allows you to download or stream music at home
• Brainfuse – replacing tutor.com. This is a one-on-one online tutoring service for homework assistance
• Passport registration – renewal forms are available in the office but for new applications contact the office for assistance
• Authors On Demand – Adult Services staff will arrange to automatically place a hold for a Matteson library cardholder on a print edition of their favorite author's newest titles."

D-Tech is proud to have been chosen to partner with Matteson library; we supplied our complete RFID solution as well as our automated material handling system. The D-Tech RFID system works seamlessly with their SirsiDynix Symphony ILS. Emmett Erwin, Vice President of D-Tech, noted that "as a certified partner of SirsiDynix, the library had piece of mind knowing that our system has been tested by SirsiDynix, as well as being installed in hundreds of libraries world-wide."

The library chose three "E" series D-Tech Kiosks for self-checkout, one for the children's library and two for the main lobby in front of the circulation desk. The two kiosks in the lobby accept credit cards using PCI complaint credit card terminals, which allows patrons to pay fine and fees; while the children's self-checkout kiosk accepts coins and bills, as well as give change and receipts. "D-Tech even let us pick out custom powder coat colors," said Ms. Berggren, "that matched our multicolored walls!"

D-Tech's Plexiglas security gates provide material security. The LED lights illuminates red when unauthorized material is attempted to be removed from the library, and an alarm goes off as well. Our GateViewer software identifies the items by name and barcode. Mr. Erwin noted that our "GateViewer software comes in handy when a mother with a stack of books sets off an alarm because one of her children may have placed a book on the stack without her knowing after the other books were checked-out. It really avoids a lot of hassle in looking for the book that has set off the alarm."

The new automated material handling system gives receipts to patrons and speeds the shelving of materials, plus D-Tech's RFID system even turns the security chip back on automatically saving staff time. D-Tech's automated book returns are ADA compliant as are their security gates.

For more information on the Matteson Library, which will be known in January of 2016 as the Matteson Area Public Library District, please contact Ms. Kathy Berggren, Library Director, at (708) 748-4431 or email mailto:mtslib@mattesonpubliclibrary.org

About D-Tech International

Launched in 2002 by Managing Director Marvin Crisp, D-Tech International Ltd is a privately owned company and is one of the UK's leading suppliers of high performance technology products and services for public space locations in the UK and overseas. Our success has been built in the library sector; but in recent years, we have seen an increase in cross-sector demand for our EM, RF, RFIQ and RFID technologies for tracking, managing, protecting and forecasting demand.

With an impressive record of continued success, we have earned a reputation as creative solution providers and forward thinking developers of new products to meet the needs of rapidly changing consumer demands. Research, development and system design is an important part of the company's strategy for future growth; and within that we are committed to developing environmentally friendly products.

Excellent customer service with an emphasis on direct contact and support has been crucial to our success. We believe that our job is to provide our customers with the very best care so that they can maintain service levels to their customers. In the words of one of our satisfied customers "D-Tech understood what our success meant to us."

We also strongly believe that our employees should be happy and fulfilled in their roles; and we commit to professional development and creating a happy, friendly and relaxed working environment, where achievement is recognized and creativity encouraged.

For information on how D-Tech RFID, Self-Checkout and Automated Handling System, laptop self-service and library item vending machines can help your library, please call us toll free at 1-855-38-DTECH or email us at usainfo@d-techinternational.com

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